

FORM PTO 1449 (modified)

U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICELIST OF REFERENCES CITED BY APPLICANT(S)
(Use several sheets if necessary)

Date Submitted to PTO: October 19, 1999

ATTY DOCKET NO.
WORLD-TELECOSERIAL NO.
09/372,129APPLICANT
BENOIT BOLSEEFILING DATE
August 11, 1999GROUP
2731

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	AA						
	AB						

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
	AC						
	AD						

OTHER DOCUMENT(S) (Including Author, Title, Date, Pertinent Pages, Etc.)

N.P.	AE	B. Bolsee, "Voice over Internet Protocol technology," International Telecommunications Update, Call Centers & CTI Technology, 1999/2000.
	AF	
	AG	
	AH	
	AI	
	AJ	
	AK	
	AL	
	AM	

EXAMINER *Natal Phillips*

DATE CONSIDERED

9/24/02



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OCT 19 1999
TC 2000 MAIL ROOM